Infection Control in Dental Healthcare Settings



Version
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Introduction

- Patients who seek oral health care are entitled to a safe environment in which to have this care.
- Various governmental agencies and organizations work to help ensure a safe environment for oral healthcare.
- This includes Indiana laws, rules, and regulations.
- This also includes guidelines provided by the Centers for Disease Control and Prevention (CDC).

Objectives

- Introduce the concept of <u>infection</u>
 <u>prevention and safe care</u> in dental
 healthcare settings from the CDC
- Explain how to <u>file a complaint</u> about infection control in a dental facility with the **Oral Health Program** (OHP) at the Indiana State Department of Health

CDC Documents

- Recommendations from the Guidelines for Infection Control in Dental Healthcare Settings – 2003
- Summary of Infection Prevention Practices in Dental Settings: Basic Expectations for Safe Care
- Infection Prevention Checklist for Dental Settings: Basic Expectations for Safe Care

CDC Documents

These documents can be found at: https://www.cdc.gov/oralhealth/infectioncontrol/guidelines/index.htm

- These documents provide recommendations for infection prevention and safe care in oral healthcare settings.
- They contain checklists of activities, some of which are readily observable, which would be indicative of acceptable infection control practices.

Indiana Laws Rules and Regulations

• More information about this is contained in *Infection Control in Dental Facilities in Indiana* at:

https://www.in.gov/isdh/27761.htm

• The Indiana Code (IC) and the Indiana Administrative Code (IAC) pertaining to infection control in dental facilities in Indiana can be found at:

https://www.in.gov/pla/2404.htm

Complaints and Investigations

A person who has observed activities (or lack of activities) in a dental facility and is concerned that the facility may not be following good infection control practices can contact the **OHP** to discuss these concerns.

Complaints and Investigations

- A person may file a complaint, which must include the person's name, contact information, and particulars of the complaint, with the OHP.
- Oral complaints will be considered and acted upon prior to being put in writing if considered an emergency.
- All complaints, whether emergency or nonemergency, must be submitted in writing and signed and dated by the person submitting the complaint.

Note: A **complaint form** is included in the same folder as this slide presentation and can be downloaded and mailed to the OHP.

Complaints and Investigations

More information about the process for filing a complaint and what a subsequent investigation involves is contained in the course titled Infection Control in Dental Facilities in Indiana on the ISDH OHP website under Professionals and then under Non-CE Courses, accessible at: https://www.in.gov/isdh/27761.htm

Disclaimer

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- All liability with respect to actions taken or not taken based on the contents of this slide presentation are hereby expressly disclaimed.

Department of Health





• If you have any concerns about infection control in a dental facility in Indiana, please contact the ISDH Oral Health Program.

Contact information for the ISDH Oral Health
 Program is located on its website at
 https://www.in.gov/isdh/18695.htm.